



WOODSTOCK POLICE SERVICE BOARD POLICY

Subject:	Communications and Dispatch
Policy Number:	LE-002
Effective Date:	December 4, 2024
Reviewed:	
Amended:	

Authority/Legislative References

Community Safety and Policing Act, 2019, S.O. 2019, c. 1, Sched. 1

Ontario Regulation 392/23 Adequate and Effective Policing (General)

Policy Statement

The Woodstock Police Service Board (the "Board") acknowledges the vital role that effective communications and dispatch play in policing. This policy ensures that all communications and dispatch matters are managed professionally and comprehensively, following the procedures set forth by the Chief of Police (the "Chief") as directed in this policy.

Policy Application

1. It is the policy of the Board with respect to communications and dispatch services that the Chief shall:
 - a. ensure that 24-hours a day a member of the police service is available to supervise the Woodstock Police Communications and Dispatch Centre (the "communication and dispatch centre");

- b. ensure that police officers on patrol have a portable two-way voice communication capability that allows the police officers to be in contact with the communication and dispatch centre when away from their vehicle or on foot patrol;
- c. establish procedures and processes on communications and dispatch services, including ensuring that persons providing these services meet the requirements of the *Ontario Regulation 392/23 Adequate and Effective Policing (General)*; and
- d. regularly monitor and evaluate the management and effectiveness of the communication and dispatch centre.